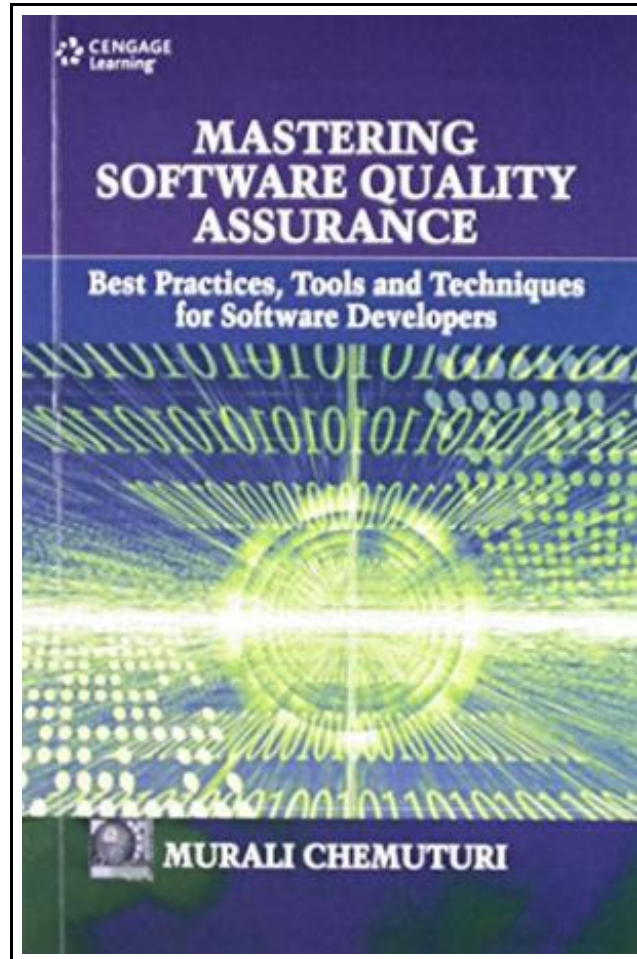


Mastering Software Quality Assurance



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Connotations of the Word ?Quality? What Is Quality? Specifications Definition of Quality from the Standpoint of the Provider Quality and Reliability Evolution of Concepts of Quality Quality Gurus Total Quality Management Are We Giving Adequate Importance to Quality in Organizations? Organizational Goals and Quality Goals Is a Quality Department in Software Development Organizations Really Needed? The Present Scenario in Software Development Organizations

Chapter 2: Four Dimensions of Quality

Background Ensuring Quality in Specifications Ensuring Quality in Design Ensuring Quality in Development (Software Construction) Ensuring Conformance Quality

Chapter 3: Software Product Quality

Functionality Standpoint White Box Standpoint Presence of Defects in the Product Program Quality Measurement of Product Quality

Chapter 4: Organizational Environments that Foster a Quality Culture

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